

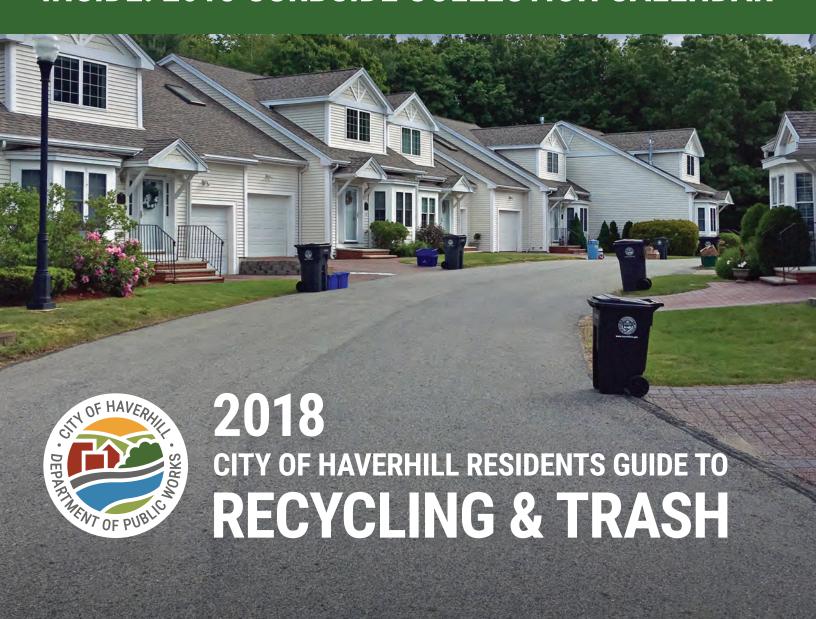
PRSRT STD U.S. POSTAGE PAID HAVERHILL, MA PERMIT NO. 100

**ECRWSS** 

Residential Customer Haverhill, MA

# **Important Trash & Recycling Information for 2018**

# **INSIDE: 2018 CURBSIDE COLLECTION CALENDAR**



# **HAVERHILL CURBSIDE TRASH COLLECTION**

GREAT NEWS! Throughout the first 12 months of City of Haverhill's Wheeled Trash Cart Program, trash tonnage was reduced by 17% and recycling increased by 20% from the previous year. The program has saved the City hundreds of thousands of dollars in the first year alone, and has made Haverhill streets more aesthetically pleasing and cleaner, as well as reduced the number of health concerns and curbside hazards. Trash collection is now quicker, safer and less injury prone than it was in prior years. Thank you for your part in this success!

# **Placement of Trash Carts**

The City's automated collection process requires that residents place their cart curbside with the arrows on the lid of the cart pointing toward the street. It is also important to allow enough space around each cart so the collection vehicle can grab the cart. Please allow at least three feet (3') clearance on each side of the cart, making sure there are no fire hydrants, mailboxes, utility poles, or objects within that space. Make sure there are no low hanging tree branches overhead.

Following these simple rules will allow our contractor to properly empty your trash cart without any issues:

### **■** POINT IT OUT

Arrows on cart should be facing the street.

#### **■** GIVE IT ROOM

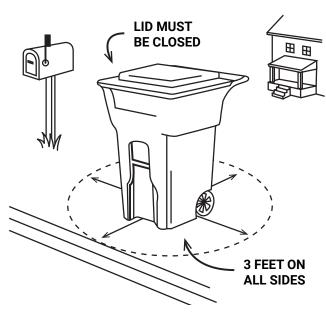
Remember the 3-foot radius of clearance on all 4 sides of the cart.

### ■ LEVEL IT

Make sure that your cart is level to the ground, especially during the winter months.

#### ■ LOOK UP

Make sure that you allow for at least 7 feet of clearance above the cart.





Face the cart toward the street, and allow 3 feet of clear space on all sides of the cart.

If you have any issues or concerns regarding placement, please call the Solid Waste and Recycling Department at 978-420-3817.

### Extra Trash - Overflow

For residents who need to dispose of additional trash that exceeds the 64 gallon cart, the City offers a couple of added services. For occasional trash exceeding your carts capacity, residents may acquire overflow bags at the Department of Public Works or Treasurers Office in City Hall along with many participating locations throughout the City. Overflow bags are sold for \$7.50 per sleeve (5 bags/sleeve.) Visit haverhillma.gov for a list of overflow bag vendor locations.

All trash, excluding bulk waste items that do not fit in your 64 gallon container MUST be in overflow bags and placed next to your trash cart. Any items not placed in an official trash cart or overflow bag will not be collected by the City's waste hauler.

For residents that consistently need more capacity on a weekly basis, the City will provide them with an additional cart for \$150 for the first year and \$100 every year thereafter.

# **Bulk Item Collection**

Bulk items are items such as a couch or mattress that cannot fit in your trash cart. Residents are allowed to place one (1) bulk item per week curbside free of charge. However, all bulk items, including the first free item, MUST be scheduled for collection by calling Capitol Waste Services at 1-844-377-1718, or completing the form at www.haverhillma.gov/bulkpickup, at least 2 business days prior to your regular collection day.

As an added service, if you wish to throw away more than one (1) free bulk item per week, you can do so by paying a small fee for each additional item beyond the first free bulk item. For example, large items such as sofas and couches are an additional \$25, while smaller items like a stroller or crib will cost \$10. Check the City of Haverhill website for a list of bulk items and their prices.

Remember, you're still allowed to dispose of one bulk item FREE, but you must call for an appointment. Any bulk items left curbside without an appointment will not be collected. If your trash is picked up on a Monday, you must call by Thursday of the prior week to schedule your collection.



All bulk items must be scheduled for collection by calling Capitol Waste Services at 1-844-377-1718 at least two business days prior to your regular collection day.

# HAVERHILL CURBSIDE RECYCLING

Residents can label any trash container, excluding the City-issued cart, as a recycling bin and place it curbside on their designated recycling day. All trash and recycling materials must be placed by the curb no later than 6:00 AM the day of collection. After collection, all containers should be removed from the curb no later than 11:59 PM on your collection day. Recyclable materials can also be brought to the Recycling Center any Wednesday or Saturday, 8AM-1PM (See reverse)

# What should be recycled at biweekly curbside pick-up?



### **PAPER & CARDBOARD**

White & colored paper, newspaper, catalogs, soft-cover books, mail, boxboard packaging; corrugated cardboard & paper bags.

- ✓ If it tears, it's recyclable!
- ✓ Staples, tape and labels are OK.
- Shredded paper is OK.
- X No paper plates, cups or napkins

### **GLASS**

Clear and colored glass bottles & jars, food and beverage containers.

- Rinse clean, Labels are OK.
- X No dishes, windows, or ceramics.



### **PLASTIC**

Containers made from plastics #1 through #7, including bottles, jugs, blisterpaks, etc.

- ✔ Rinse clean. Labels are OK.
- 🗶 No household items or toys
- × No plastic bags or wrappers.
- × No styrofoam, even if marked 🚳



Aluminum, steel, and tin cans and foil packaging, and containers

- Rinse clean, Labels are OK.
- ✓ Aluminum trays, plates, and foil OK.
- Empty aerosol cans are OK.
- X No scrap metal
- × No electronics

# **2018 HAVERHILL RECYCLING CALENDAR**

#### **CALENDAR KEY**

- Blue Week (Curbside Pick-up)
- Red Week (Curbside Pick-up)
- Holiday1 (No Pick-Up)
- Waste Oil (Drop-Off Only)2
- Electronics (Drop-Off Only)3
- Hazardous Waste (Drop-Off)4
- Curbside Leaf/Grass Pick-up5

Recycling is collected at the curbside every other week, on your regular trash collection day. Red and blue weeks are indicated at right. If you're unsure which zone (red or blue) your address is in, call 978-420-3817 or view the complete list of street assignments at haverhillma.gov. Plastic bags are not permitted.

- <sup>1</sup> When a scheduled collection falls on a holiday, all collections for that week will be delayed one day.
- <sup>2</sup> At 500 Primrose St, 9am-1pm
- <sup>3</sup> At 500 Primrose St, 8am-1pm
- 4 At 40 S. Porter St, 9am-12pm
- <sup>5</sup> Residents must put leaves/ grass in biodegradable paper bags or open containers and place them at curbside by 6 AM. Leaves/grass in plastic bags will not be accepted

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Christmas tree curbside collection will occur from January 1-12, 2018. During these 2 wks, residents should place their bare tree curbside on their regular trash collection day. The trees will be fed through a chipper during the recycling process, so remove any ornaments. wires, tinsel, etc. and do not wrap trees in plastic.





# **FREQUENTLY ASKED QUESTIONS**

#### When do I place my wheeled trash cart(s) out for collection?

Make sure to place your trash and recycling curbside by 6:00 AM on the day of your collection, regardless of what time the collection vehicle normally reaches your home. Occasionally, especially in inclement weather, collection routes are altered, which can result in trash and/or recycling being missed if not placed curbside by 6AM.

### Do I have to bag my trash inside my cart?

Yes. Bagging all trash placed in your cart will help keep your cart clean and reduce wind-blown litter in our neighborhoods.

#### How much space do I need around my cart?

Please allow three feet (3') of clearance around all sides of your wheeled cart. Pay particular attention to utility poles, fire hydrants, cars, and any other trash carts or barrels when placing cart out for collection.

#### What if I have more trash than I can fit in my cart?

Additional trash that does not fit in your cart with the lid closed should be placed in an official Overflow Bag. These bags can be purchased at multiple locations (See previous section). Any items not placed in an official trash cart or overflow bag will not be collected by the City's waste hauler.

### What do I do with bulk items (ex. sofa, desk, mattress, etc.)?

Residents are allowed to place one bulk item per week curbside free of charge. However, all bulk items, including the first free item, MUST be scheduled for collection by calling Capitol Waste Services at 1-844-377-1718 or submit request via web form at www.haverhillma.gov/bulkpickup, at least 2 business days prior to your regular collection day.

### Can I put leaves, grass or yard waste in my cart?

No. Do not place any yard waste in your wheeled trash cart. Yard waste can be brought to the Compost and Recycling Center at 500 Primrose St., Haverhill, MA. Visit www.cityofhaverhill.org for hours of operation.

#### Is there a limit to how much I can recycle?

No, there is no limit to the amount of recycling you can place curbside.

### Does the City offer recycling bins?

Recycling bins can be purchased for \$9.75 at the Recycling Center. However, free recycling stickers are available, which can be placed on an existing container. We highly recommend repurposing an old trash barrel or purchasing a new trash barrel with a lid, and placing a recycling sticker on it.

# **HAVERHILL RECYCLING & COMPOST CENTER**

# **Compost Center**

The City of Haverhill's Compost program accepts leaves, grass, and brush at 500 Primrose Street:

### **Grass & Leaves**

Monday-Friday: 8AM-3PM Saturday: 8AM-1PM **Brush** (Wed and Sat only) Wednesday: 8AM-3PM Saturday: 8AM-1PM

The Compost Center is closed during the winter months. However the Recycling Center remains open all year round for your other disposal needs.

Please help keep our compost pile clean by making sure your grass and leaves are free of trash and debris. Grass and leaves can be dumped loosely or in biodegradable paper bags. All plastic bags must be emptied and removed from the site.

### **Compost Sticker or Day Pass**

Residents can purchase a compost sticker or day pass at the Recycling Center, Mon–Fri, 8AM–3PM and on Saturdays 8AM–1PM. Stickers or passes are only required for yard waste. You do NOT need a sticker or day pass to recycle other items at the Recycling Center. Details at www.haverhillma.gov.

# **Electronics** (Drop-off only)

The City of Haverhill hosts an Electronics Recycling Day twice per year. The 2018 events are April 21 and Sept. 29. These events will occur from 8AM–1PM at the Haverhill Recycling & Compost Center at 500 Primrose St.

**Applicable Fees:** TV's of any size cost \$15.00 per unit and Computer Monitors cost \$10.00 per unit. All other electronics are FREE! Bring that box of old tech gadgets, DVD/CD players, phones, iPods, keyboards and mice to the Recycling Center during this event. This is a drop-off event only. TVs and other electronics should NOT be placed curbside for pick-up.

# What's NOT accepted at the Recycling Center?

General Rules: No dirt, filler, bricks, concrete, asphalt, construction materials, demolition material, trash, refuse, bulky items or cleanout materials accepted. No materials shall contain any hazardous or toxic substances.

In addition, the same general restrictions listed for curbside recycling apply to items brought to the Recycling Center.